# SNAP Interim Reports are Back. What Do I Need to Know?

SNAP Interim Reports are required for many households six months after an application or recertification. Interim Reports have been waived during the pandemic until now. Here's what you need to know:



### Do I need to complete an Interim Report now to keep my benefits?

Job and Family Services will notify you by mail if you must complete a report. Most SNAP households (excluding elderly/disabled households) must complete a report once a year, six months after their most recent application or recertification. So, those recertified in January complete a report in July, those recertified in February complete a report in August, and so on.

### How do I know when I need to fill out my Interim Report?

Job and Family Services will send a notice in the mail. They may also send call and/or text reminders. You can also check the date on your most recent approval notice or follow these steps to view your recent notices in the Ohio Benefits Self-Service Portal at ssp.benefits.ohio.gov:

- From the homepage, click "Access my benefits," then choose "View my benefits" from the dropdown menu.
- 2) Click the most recent SNAP case.
- View date of most recent approval notice and click to view recent notices.



#### What should I do to make sure I receive notices?

Your mailing address, phone number, and household information must be up-to-date for you to receive important notices. You can call your County Job and Family Services Office (go to **jfs.ohio.gov** and click County Directory to find a phone number), call **1-844-640-6446**, or log into your Ohio Benefits Self-Service Portal account at **ssp.benefits.ohio.gov** to update your information.

### If I need to complete an Interim Report, how do I submit it?

You can return your Interim Report by mail, in-person, or through the Ohio Benefits Self-Service Portal. If your case is not linked to your Ohio Benefits Self-Serve Account, you can send a request through the Self-Service Portal that should link your case in 1-2 days. If you have no changes to report, you still need to turn in your report – just check the "No Changes" box.

If you turn in your Interim Report in-person, ask for a receipt. If you are submitting your Interim Report by mail, send it via certified mail if possible.

County Contact		County Address				
County Contact Phone Number County Contact		Fax Number		Case Number		
Step 1: Read the information in	this box, and make cor	rections as				
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### What if I need help? How can I get more information?

Call volumes at County Job and Family Services offices will be high. Before calling the Job and Family Services call center, we encourage you to try options like logging into your Ohio Benefits Self-Service Portal at **ssp.benefits.ohio.gov** or checking a copy of your most recent approval notice. SNAP outreach workers at Ohio foodbanks can also help you log into your Ohio Benefits Self-Service Portal, link your case to your account, and check your recent notices. To contact a SNAP outreach foodbank, visit **ohiofoodbanks.org** and click "Get Help."

## I am no longer income eligible for SNAP. Are there other resources to help me afford groceries?

Ohio's foodbank network can serve households with higher incomes, up to 200% of the federal poverty level (\$3,839 per month for a family of three). Please visit **ohiofoodbanks.org** and click "Get Help" to find help with food near you and other available benefits.



### I lost my SNAP benefits but I think I'm eligible. What can I do?

Contact a SNAP outreach foodbank to check the likelihood that you are eligible. Go to **ohiofoodbanks.org** and click "Get Help." Visit **OhioLegalHelp.Org** to get help from legal aid if you think you have been wrongly denied SNAP benefits or been terminated from SNAP.









